

WCBFM 2026 CONFERENCE SCHEDULE

WEDNESDAY, MAY 20TH

SESSION 1

9:30 AM – 10:15 AM

NFPA 70B Compliance: Understanding ESP, EMP, and How to Build an Electrical Maintenance Program

Michael Scalzo, Electrical Manager- AAA Facility Services

This presentation is designed for facility managers responsible for the safety, reliability, and compliance of their electrical systems. The speaker will walk through the essential steps for establishing and managing an Electrical Maintenance Program (EMP) in accordance with NFPA 70B. Topics include defining roles and accountability, maintaining accurate and defensible maintenance records, ensuring qualified personnel and training, and implementing a structured, condition-based approach to inspections, testing, and corrective actions based on equipment criticality. Common pitfalls that often undermine EMP effectiveness—such as unclear ownership, incomplete inventories, and inadequate documentation—will also be addressed. Attendees will leave with a practical understanding of what is required to support compliance, reduce risk, and maintain safe, reliable electrical operations.

Learning Objectives:

- Understand their role and accountability in establishing and sustaining an NFPA 70B-compliant Electrical Maintenance Program (EMP), including ownership, authority, and defensible decision-making.
- Identify the core components of an effective EMP, including equipment inventories, condition-based maintenance, inspection and testing, documentation, and periodic audits.
- Recognize common EMP pitfalls, such as unclear ownership, incomplete inventories, unqualified testing, and poor documentation, and understand how these gaps increase safety, operational, insurance, and legal risk.
- Apply a practical, risk-based approach to electrical maintenance that improves safety, reduces unplanned outages, supports budgeting and lifecycle planning, and demonstrates due diligence to insurers, auditors, and AHJs.

SESSION 2

9:30 AM – 10:15 AM

From Compliance to Control: How Facilities Cut Risk, Cost, and Carbon Without Breaking Operations

Lisa Puckett, Chief Compliance Office & Executive Founding Director
Bay Area Compliance

Facilities face rising regulatory pressure, waste costs, and ESG scrutiny. This session shows how compliance-led systems, waste classification discipline, and data-backed workflows reduce risk, control spend, and support sustainability without disrupting daily operations.

Learning Objectives:

- Understand how misclassification and over-treatment quietly increase facility costs and risk
- Learn how compliance-first waste systems improve operational control and audit readiness
- Identify practical steps facilities can implement immediately to improve waste, safety, and ESG outcomes

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SESSION 3

10:45 AM - 11:30 AM

AI Technology Advances in Facility Management: Best Practices, Insights, & Trends for Integrating AI into FM

Ken Crawford, Executive Director of Facilities and Support Services - Ogden School District & MOAT
Mikel Chertudi, Co-Founder & CEO - MOAT

You've played around with Chat GPT, but can AI help you manage your facilities? Do you have challenges managing the procurement, maintenance, and longevity of facility assets such as buildings, HVAC, plumbing, roofing, and more? Discover how Ogden School District is integrating Artificial Intelligence (AI) along with the five best practices for modern facility and asset management to tackle these challenges. Learn how to optimize asset uptime, reduce downtime costs, and shift from reactive maintenance to proactive maintenance strategies using data and AI. This presentation will cover emerging trends in AI, essential data principles, and actionable insights to maximize efficiency and fiscal responsibility.

Learning Objectives:

- A self-assessment framework for organizational maturity in both facility efficiency and creating optimal fiscal responsibility (Novice, Intermediate, Expert)
- How to move from reactive postures (e.g. surprise expenses, fixing only when broken, double paying for warranted items) to proactive asset management (e.g. using AI to prioritize preventative asset maintenance and capital budgeting) and asset lifespan optimization
- Uncover the 5 Best Practices of Modern Facility & Asset Management

SESSION 4

10:45 AM - 11:30 AM

Facilities Management: Holding Facility Conversations with Non-Facility Minded Executives

Larry Morgan - CFM, SFP, FMP - Senior Facilities Manager - SAP

In today's facilities management industry, the value of our quality of deliverables is much more important than the quantity of funds spent. This presentation covers, not what we do, but why and how we deliver the value.

Learning Objectives:

- Topic 1: Get past the surface speak
- Topic 2: Alignment horizontally not vertically.
- Topic 3: Transformation vs. transaction.
- Topic 4: Success metrics and measurements.

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SESSION 5

12:00 PM – 12:45 PM

The Evolution of Modern Building & Facility Management: Adopting and Leveraging AI as True “Augmented Intelligence”

Glenn Good, CPM, RPA, FMA, BOMI-HP, LEED Green Associate, and
CA Real Estate Broker \Principal, Glenn Good Group
& Vice Chair, BOMA International

AI in facility management, construction, and real estate is no longer a nice-to-have. It's the new baseline for operational excellence. Yet its adoption and the value realized from its ongoing use has been mixed among FM professionals. Those leading the way in this evolution employ AI as a true strategic partner, a collection of enabling technologies that augment and enhance the efficiency with which they and their teams are able fulfill their core responsibilities. It unlocks intelligence that leads to better business decisions and ROI. Industry leaders and firms who will win the next decade are those that stop treating AI as an IT initiative and start treating it as a core business strategy.

Join Glenn Good, Vice Chair of BOMA International, as he shares observations from over three decades across architecture, construction, and real estate management, and why the shift to an AI-powered FM ecosystem is unlike anything he's seen before.

Learning Objectives:

- Observe current industry trends in AI adoption
- Discover industry-leading approaches to leveraging AI as “augmented intelligence”
- Establish a plan for immediate and meaningful AI adoption within your own organization

SESSION 6

2:00 PM – 2:45 PM

Common Roof Leak Issues

Bob Roche, Commercial Roofing Specialist
Citadel Roofing & Solar

This class will identify common roof leak issues, how to address them and what warranties usually cover and what they don't. It also gives insight on different roof systems and the leak issues that occur on them.

Learning Objectives:

- Identify common leak issues
- How to prevent them
- Warranty types and roof systems

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SESSION 7

2:00 PM - 2:45 PM

TBA

Commercial Facility Specialist